

March 20, 2020

Subject: Precautionary Measures on the Spread of Coronavirus 2019 (COVID-19) to Attend the AGM.

Attention: Shareholders of Thaivivat Insurance Public Company Limited.

Due to the spread of the COVID-19, in the light of the concerns about the healthcare of all of the shareholders Thaivivat Insurance Public Company Limited encourages for proxy voting instead of attending the Meeting in person. Shareholders may appoint the Company's independent directors as their proxy to attend and vote on their behalf by completing the Proxy Form B attached to the AGM invitation notice posted by mail. The form is also available for download on the Company's website. Please send the complete form to the Company Secretary as process described in the AGM invitation notice. This is for the purpose of prevention, controlling and minimizing risks from the spread of the disease.

In addition, the Company, therefore, has drawn up the precautionary measures and monitoring of the spread of COVID-19, i.e. arrangement of a screening and temperature check strictly for all attendees before the registration. The Company reserves the right to refuse their meeting attendance for those with high temperature (37.5 Celsius or above) or a sign of fever together with respiratory illness symptoms; or those who have recently returned from overseas trip in less than 14 days of active monitoring, which is in accordance with the measures of the Department of Disease Control.

Throughout the period of the AGM, the Company would like to request the cooperation from the shareholders who pass the screening process, to comply with the recommendations as follows;

1. Please wear the face mask at all times;
2. Please wash hands frequently with water and soap or alcohol-based sanitizing gel;
3. Avoiding touching your facial area (eyes, nose and mouth) with unwashed hands;
4. Avoiding jointly using and touching/contacting objects with others;
5. For the shareholders who have questions at the meeting, please write the question on paper and send it to the officer for collection and send it to the committee or management to answer at the meeting. To avoid sharing the microphone.

This measure is to prevention and control of COVID-19 that specified by the Department of Disease Control, Ministry of Public Health.

Please be informed accordingly. And thank you for your cooperation.

Yours faithfully,

Mr. Jiraphant Asvatanakul

President and Chief Executive Officer

